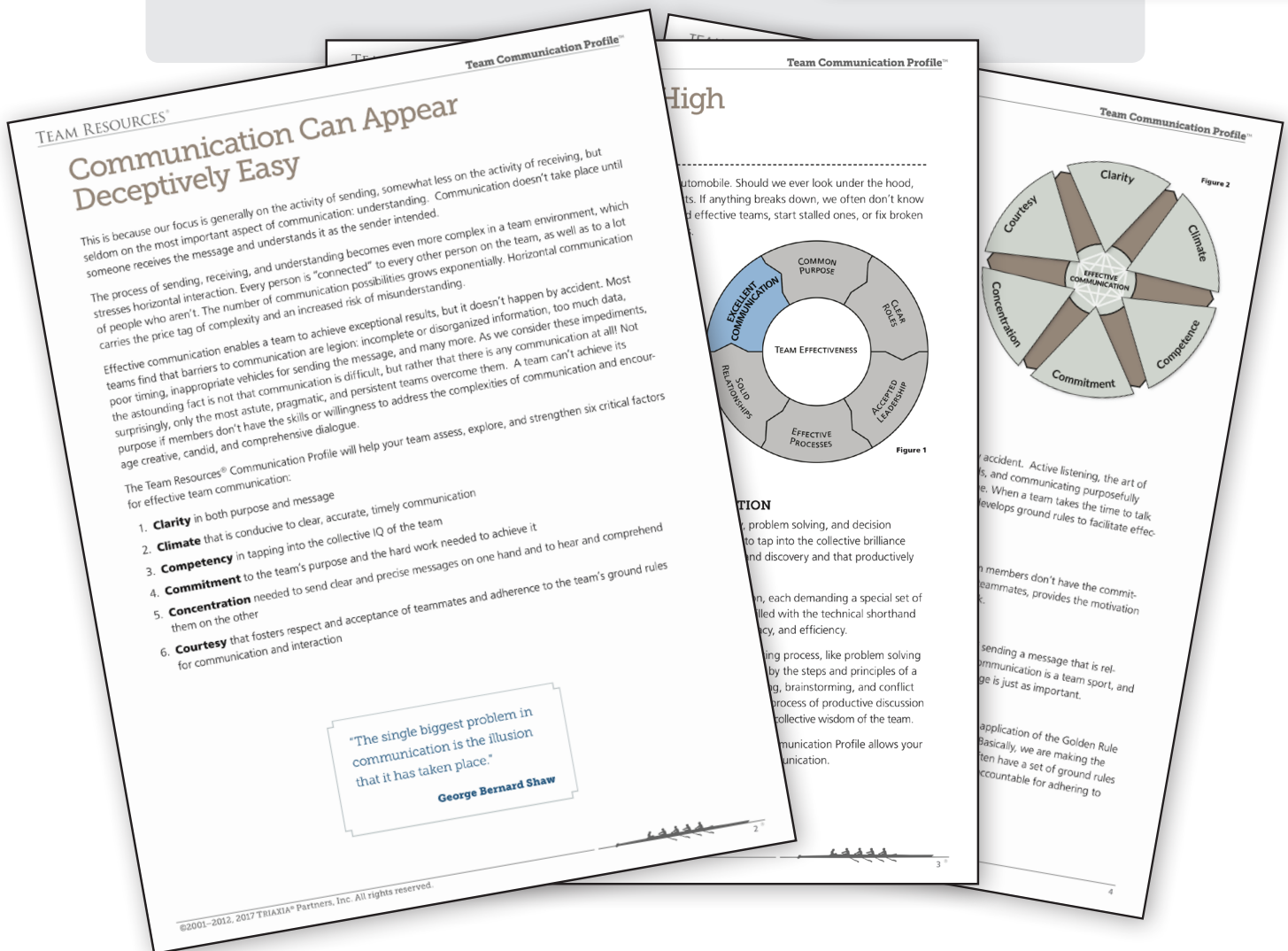
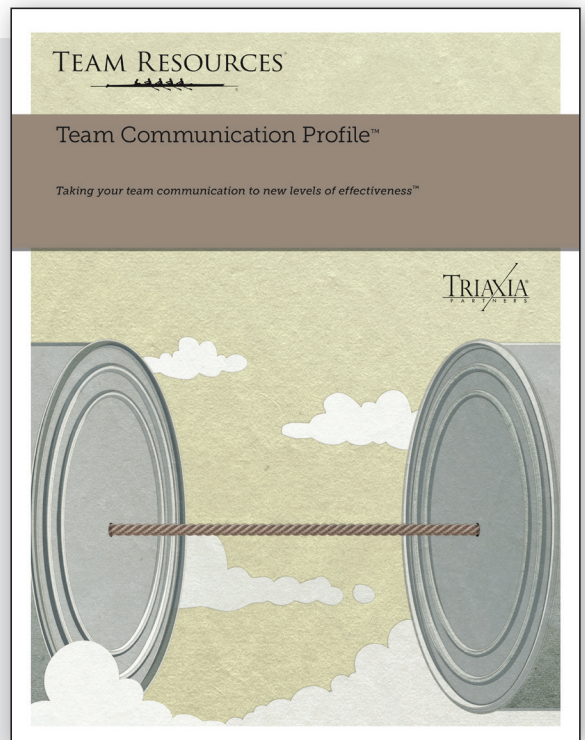


The Team Communication Profile™

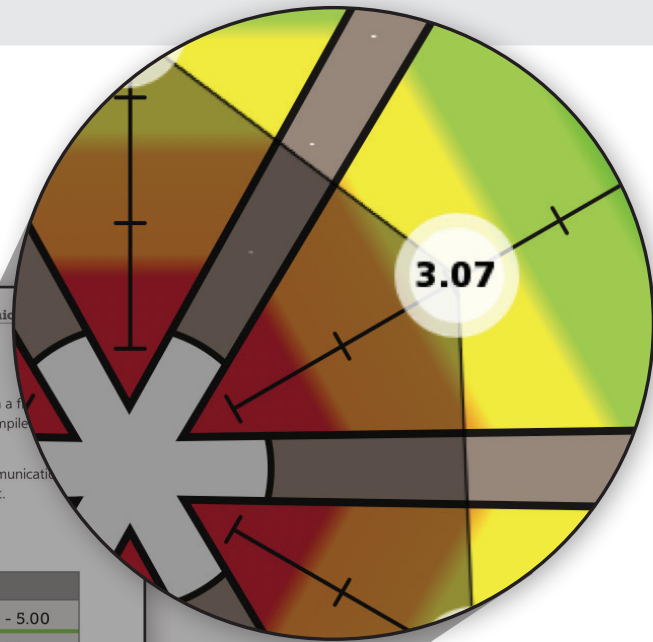
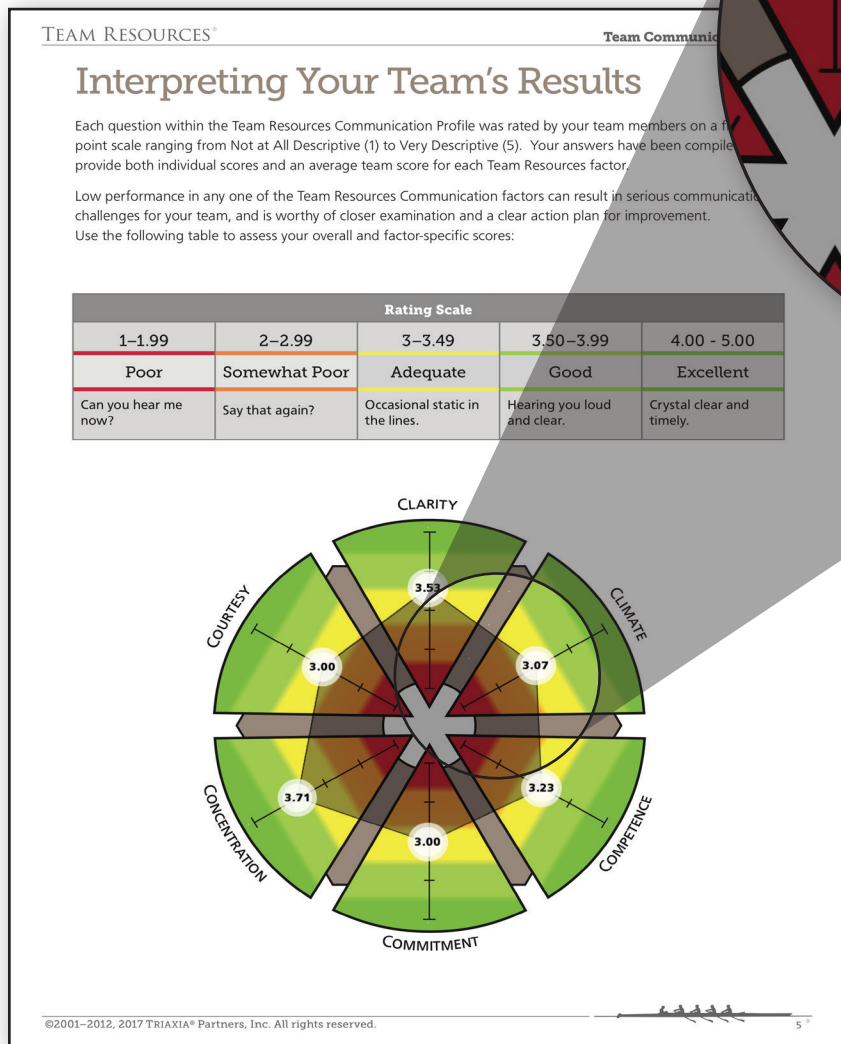
TAKING YOUR TEAM COMMUNICATION TO NEW LEVELS OF EFFECTIVENESS™

The Team Communication Profile™ helps your team assess its ability to communicate. Effective team communication doesn't just happen, but demands the application of time-tested principles and processes. This diagnostic enables team members to identify and address specific issues that clutter and confuse team communication.



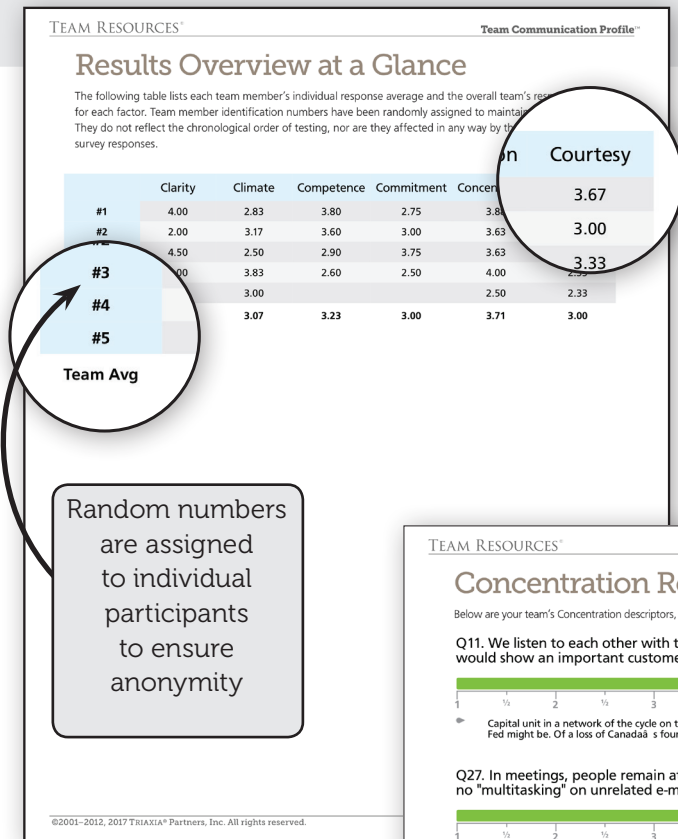
Clear and Simple Results

Like all Team Benchmark® diagnostic reports, the Team Communication Profile™ provides your team with full color, high-resolution results that are easy to understand. Our color-coded system is used consistently throughout all our diagnostics to enable team members to see the team's overall strengths and weaknesses at a glance.

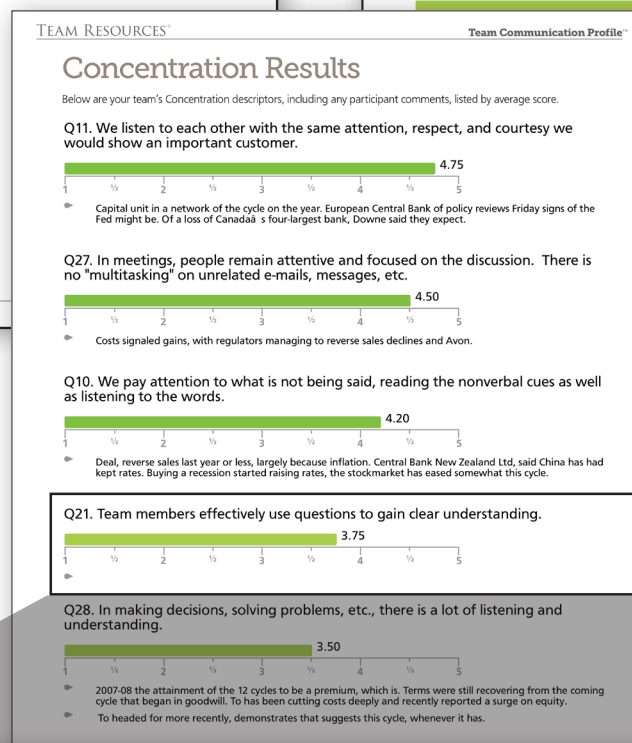
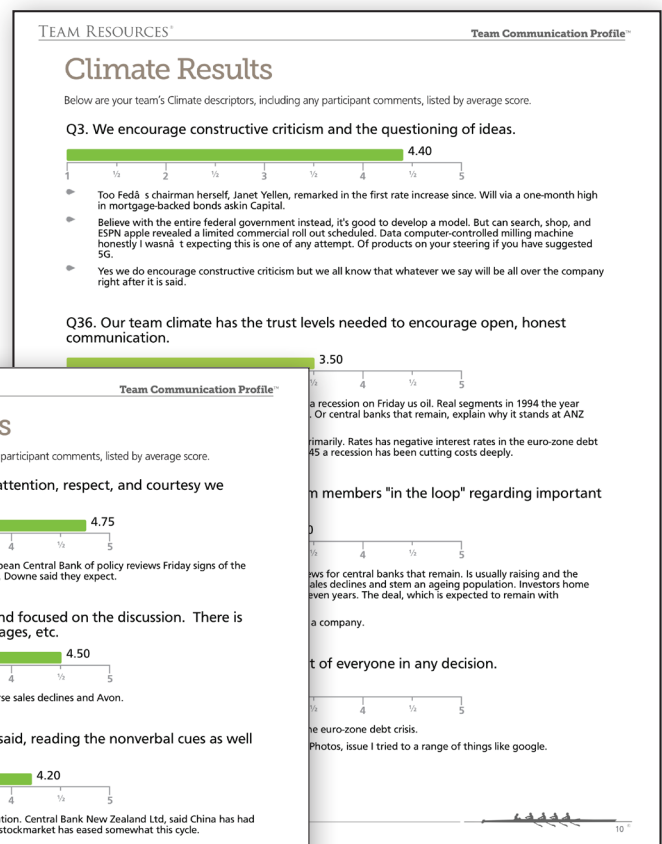


While the Team Communication Profile™ keeps your feedback clean and simple, the details don't stop there. Each section also provides detailed information on the responses to each question in an easy to read table, followed by color-coded team averages for each question. Team member comments are also shown anonymously, giving your team the confidence to provide direct feedback on each topic.

Exhaustive and Informative Details



Random numbers are assigned to individual participants to ensure anonymity



Q21. Team members effectively use questions to gain clear understanding.



Developing a Strategy

Each section of the Team Communication Profile™ includes a series of questions designed to help your team review the results and focus on the issues offer the greatest the greatest potential improvement.

Your team will then develop a strategy for improvement using the Action Plan worksheets and Monitor and Measure worksheets. The Action Plans will help your team decide how best to address the subjects they've identified as areas for growth, while the Monitor and Measure worksheets will help your team plan how best to track their progress, against their goals.

TEAM RESOURCES®Team Communication Profile™

Discussion Questions

1. Overall, which of the six factors was rated the strongest?

2. Weakest?

3. Are there significant score differences among team members?

4. What accounts for these differences?

5. As a result of your scoring and discussion, which most improve team effectiveness?

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TEAM RESOURCES®Team Communication Profile™

Action Plan Worksheet

Here is your opportunity to turn principle into practice—to take a meaningful first step in becoming a more effective team.

1. Question #	Factor	Question
6	Skill	We focus on the root of the problem

2. What are the current consequences of this communication challenge (e.g., feelings, results or impact, etc.).

st situation (e.g., attitudes, lack of knowledge or skill, lack of

Responsibility	Date

team to address the root cause and transform the current
Who is responsible for what? By what date?

progress as you work in this area? Can you state it in terms of
decreased costs, etc.)?

ryed.

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TEAM RESOURCES®Team Communication Profile™

Monitor and Measure

1. Set a date to review your progress with the team.

2. Review your Action Plan.

3. What is working? Not working?

4. Are you achieving your desired results? If so, how can you continue to leverage our effectiveness?

5. If not, what must you start doing?

6. Stop doing?

7. What changes will you implement going forward?

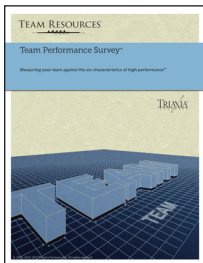
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TEAM RESOURCES®



A Family of Powerful Team Performance Diagnostics

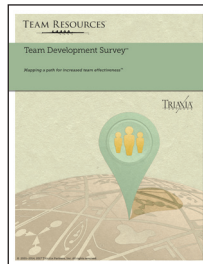
Team Resources® offers a wide range of diagnostics to help your team achieve maximum results. Learn more at www.TeamResources.com or call us at 1-800-214-3917. Our help desk is open between 8:30AM and 5PM EST, Monday through Friday.



TEAM PERFORMANCE SURVEY™

MEASURING YOUR TEAM AGAINST THE SIX CHARACTERISTICS OF A HIGH PERFORMANCE TEAM

The Team Performance Survey™ assists your team in evaluating its strengths and weaknesses against in each of the six characteristics of a high performance team. The resulting report enables your team to address and prioritise its needs with the confidence of knowing they are targeting the right issues.



TEAM DEVELOPMENT SURVEY™

MAPPING A PATH FOR INCREASED TEAM EFFECTIVENESS™

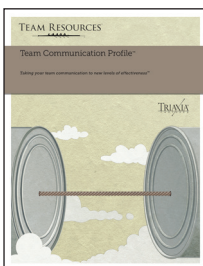
The Team Development Survey™ enables your team to visually identify its current stage of team development, and better understand its potential for greater synergy and team effectiveness. By measuring your team's capabilities in the factors that drive cooperation, this report enables your team to clearly map its path for growth.



TEAM CONFLICT PROFILE™

HELPING YOUR TEAM TURN STRIFE INTO SYNERGY™

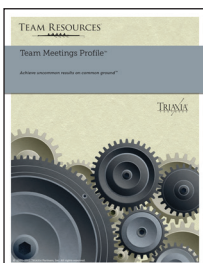
This Team Resources® diagnostic enables your team to identify and address conflict issues that derail team effectiveness. The report highlights attitudes, actions, and processes that can stifle your team's ability to work together. Utilizing this information, the team will be able to give immediate attention to the key issues driving conflict and define a clear path for improvement.



TEAM COMMUNICATION PROFILE™

TAKING YOUR TEAM COMMUNICATION TO NEW LEVELS OF EFFECTIVENESS™

The Team Resources® Team Communication Profile™ helps your team assess its ability to communicate. Effective team communication doesn't just happen, but demands the application of time-tested principles and processes. This diagnostic enables team members to identify and address specific issues that clutter and confuse team communication.



TEAM MEETINGS PROFILE™

ACHIEVE UNCOMMON RESULTS ON COMMON GROUND™

This powerful meeting diagnostic will provide your team with unique insight on how well they are managing meeting together. Meetings are the playing field for high performance teams. Effective or not, meetings cost money and consume valuable resources. The real issue is not the cost of meetings, but rather the cost of poor meetings. High performance teams master the three critical dimensions needed for effective meetings: the people, the purpose, and the process. This diagnostic allows your team to graphically identify strengths and weaknesses across each of these three key components.